Appendix 8 – Leadership Risk Register as at 23/08/2022

| Level of risk | How the risk should be managed |
|-------------------------|--|
| High Risk (16-25) | Requires active management to manage down and maintain the exposure at an acceptable level. Escalate upwards. |
| Medium Risk (10 -15) | Contingency Plans - a robust contingency plan may suffice together with early warning mechanisms to detect any deviation from the profile. |
| Low Risk (1 – 9) | Good Housekeeping - may require some risk mitigation to reduce the likelihood if this can be done cost effectively, but good housekeeping to ensure that the impact remains low should be adequate. Re-assess frequently to ensure conditions remain the same. |

| | | | Risk S | c <mark>orecard – Residual</mark> | Risks | |
|--------|-------------------|------------|--------------|-----------------------------------|--------------|---------------------|
| | | | | Proba | bility | |
| | | 1 - Remote | 2 - Unlikely | 3 - Possible | 4 - Probable | 5 - Highly Probable |
| | 5 - Catastrophic | | | | | |
| 4 | 4 - Major | | L09- | L03-L04-L05-L06-L07- L11-L14 | L01 | |
| Impact | 3 - Moderate | | L10-L15 | L12-L16-L17 | L08- L13-L18 | |
| | 2 - Minor | | L02- | | | |
| | 1 - Insignificant | | | | | |

| | Risk Definition |
|-------------|--|
| Leadership | Strategic risks that are significant in size and duration, and will impact on the reputation and performance of the Council as a whole, and in particular, on its ability to deliver on its corporate priorities |
| Operational | Risks to systems or processes that underpin the organisation's governance, operation and ability to deliver services |

| Ref | Name and Description of risk | Potential impact | Inherent (g risk leve (no Contro | el | Controls | Control assessment | Lead Member | Risk owner | Risk manager | Residual | risk level (after ex controls) PvI | cisting Direct's | | Comments | Last updated |
|---------|--|---|--|--------|---|---|-------------------------|--------------------|--------------|-------------|---------------------------------------|------------------|---|--|---|
| 2022/23 | | | Probability Impact | Rating | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | |
| L01 - | Financial resilience – Failure to react to external financial impacts, new policy and increased service demand. Poor investment and asset management decisions. | Reduced medium and long term financial viability | | | Medium Term Revenue Plan reported regularly to members. | Fully | | | | | | | posts are filled by appropriately qualified individuals. When posts become vexent the ID is reviewed to ensure it meets the needs of the wider team and that the essential skill levels and experience are appropriate. | The tean is currently fully staffed with appropriately qualified individuals continuous Professional Development opportunities are offered and maximised by CPFA, LGA, Linik, Pixel. New financial system helping to support the monitoring process. | Risk reviewed - y 08/08/2022 Mitigating actions and comments updated |
| | | Reduction in services to customers | | | Balanced medium term and dynamic ability to prioritise resources | Fully | | | | | | | Investment Strategy agreed annually. Strategic Place Shaping Board providing a gateway process for capital investment decisions which comply with governance framework. | Investment options considered as and when they arise, MTFS and budget setting continue to enhance the scrutiny and quality of investments. | |
| | | Increased volatility and inability to manage and respond to changes in funding levels | | | Highly professional, competent, qualified staff | Partially | | | | | | | Timely and good quality budget monitoring reports, particularly property income and capital. Unit 4 financial system provides improved management information. | Improvements to business partnering and budget management continue to be identified and implemented. Asset Management Strategy to be finalised and approved by Council. | |
| | | Reduced financial returns (or losses) on | | | Good networks established locally, regionally and nationally | Fully | | | | | | | Introduction and implementation of an Asset Management Strategy. | approved by Council. | |
| | | Inability to deliver financial efficiencies | | | National guidance interpreting legislation available and used regularly | Fully | | | | | | | | 1 | |
| | | Inability to deliver commercial objectives | | | Members aware and are briefed regularly | Fully | | | | | | | | | |
| | | (increased income) Poor customer service and satisfaction | | | Participate in Oxfordshire Treasurers' Association's work streams | Fully | | | | | | | Finance support and engagement with programme management processes, project board and steering group. | Depending on the profile of the project, finance rep will either be at Strategic or Finance Business Partner or Service Assountant level. Involvement will reflect locally on outcomes. | |
| | | Increased complexity in governance arrangements | | | Review of best practice guidance from bodies such as CIPFA, LGA and NAO | Fully | | | | | | | Integration and continued development of Performance, Finance and Risk reporting. | Integrated reporting has been embedded but needs to be adapted to reflect requirements of the committees at which it's elements are scrutinised. | |
| | | Lack of officer capacity to meet service demand | | | Treasury management and capital strategies in place | Fully | | | | | | | Regular involvement and engagement with colleagues across the county as well as involvement in Regional and National finance forums. | Engagement with a number of national and regional networks to ensure we are as up-to-date as we can be in relation to potential funding changes from 2023/24 and impact on our MTFS. | |
| | | Lack of financial awareness and understanding throughout the council | | | Investment strategies in place | Fully | | | | | | | Regular member training and support. Briefings provided on key topics to members with particular focus on key skills for specific committees such as audit committee. | | |
| | | Increased inflation in the costs of capital schemes | | | Regular financial and performance monitoring in place | Fully | | | | | | | Budget setting will not be an annual event, but will be a continuous process of reviewing budget monitoring and reflecting trends in the MTFS. | | d |
| | | | 4 4 | 16 | | | Councillor Adam Nell | Michael Furness | Joanne Kaye | 4 | 4 | 16 ↔ | | | |
| | | Increased inflation in revenue costs | | | Independent third party advisers in place | Fully | | | | | | | Regular utilisation of advisors as appropriate. | Borrowing strategy recently reviewed in consultation with our financial advisors (amongst others). | |
| | | | | | Regular bulletins and advice received from advisers | Fully | | | | | | | Internal Audits being undertaken for core financial activity and capital as well as service activity. | Regular reporting of progress on internal audits considered by the Accounts Audit and Risk Committee. | |
| | | | | | Property portfolio income monitored through financial management arrangements on a regular basis | Partially | | | | | | | Summarise and distribute announcements to CLT, Leader and Lead Member for Finance a and when announcements are made relating to Spending Reviews and other government announcements affecting Local Government. | No detail in the Spending Review to be able to plan for additional resources with | |

| Ref | Name and Description o | of Potential impact | Inherent (gro risk level (no Control: | ı | Controls | Control assessmen | t Lead Member | Risk owner | Risk manager | | isk level (afte controls) PvI | rexisting | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|---------|--|---|---|--------|---|---|--------------------------|---------------|----------------|-------------|----------------------------------|-----------|-----------------------|---|---|---|
| 2022/23 | | | Probability Impact | Rating | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| | | | | | Asset Minagement Stratery in place and embedded. Transformation Programme in place to deliver efficiencies and increased income in the future | Partially Fully | | | | | | | | will be available from business rates compared to February 2022 assumptions. The budget | from 2024-25 the financial resilience of the Council could be severely impacted. The Council set its 2027/28 budged no 3Reb 2022 and non-meets to monitor the delivery of the budget and begin preparations for the 2023/28 budget process. The Government has announced a 1 year Spending Review for 2022/23 -2024/25 in October 2021. This provided the resource envelope for Government Departments to operate in and has set out an overall increase in local government spending to operate in and has set out an overall increase in local government spending. | |
| L02 - | Statutory functions – | Legal challenge | | | Embedded system of legislation and policy tracking In place, with | Partially | | | | | | | | Establish corporate repository and accountability for policy/legislative changes taking into | Development in legislation continues to be closely monitored as implemented e.g. | |
| | Failure to meet statutor obligations and policy | Loss of opportunity to influence national | | | clear accountabilities, reviewed regularly by Directors. Clear accountability for responding to consultations with defined | , | | | | | | | | consideration all of the Council's functions. Review Directorate/Service risk registers. | subsidy control (formerly state aid regime) being reviewed and government guidance tracked as it is developed and published . | 23/08/2022 Mitigating actions updated |
| | and legislative changes are not anticipated or | policy / legislation Financial penalties | | | process to ensure Member engagement National guidance interpreting legislation available and used regularly | Fully | | | | | | | | Ensure Committee forward plans are reviewed regularly by senior officers. | Additional steps are under way to develop a regular review of legislative | |
| | planned for. | Reduced service to customers | | | Risks and issues associated with Statutory functions incorporated into | Fully | | | | | | | | | developments that will be service team focused to enhance awareness of statutory obligations and legal developments. | |
| | | Inability to deliver council's plans | | | Directorate Risk Registers and regularly reviewed. Clear accountability for horizon scanning, risk identification / | Fully | | | | | | | | Ensure Internal Audit plan focusses on key leadership risks. | | |
| | | | | | categorisation / escalation and policy interpretation in place | Partially | | | | | | | | Elisare Internal Addit plan locasses on key readership lisas. | | |
| | | Inability to realise commercial opportunities or efficiencies | | | Robust Committee forward plans to allow member oversight of policy issues and risk management, including Scrutiny and Audit | | | | | | | | | | | |
| | | Reduced resilience and husiness | | | Internal Audit Plan risk based to provide necessary assurances | Fully Fully | | | | | | | | | | |
| | | continuity Reduced staff morale, increased workload | 3 4 | 12 | Strong networks established locally, regionally and nationally to | | Councillor Barry Wood | Shahin Ismail | Helen Lolas | 3 | 3 | 9 | \leftrightarrow | | | |
| | | and uncertainty may lead to loss of good | | | ensure influence on policy issues. In addition two Directors hold | Fully | | | | | | | | | | |
| | | people | | | leading national roles. Senior Members aware and briefed regularly in 1:1s by Directors | Fully | | | | | | | | Appointed Interim officer regarding FOIs/EOIs and enquiries. Regular reports to CLT and | | |
| | | | | | | | | | | | | | | DLT outline our performance regarding meeting statutory deadlines. Learning and development opportunities identified and promoted by the Chief Executive | | |
| | | | | | Arrangements in place to source appropriate interim resource if needed | | | | | | | | | teaming and development opportunities identified and promoted by the Chief executive and Directors. First tranche of Senior Leadership training/development begins in August, and is cascaded throughout 2022/23. | | |
| | | | | | Ongoing programme of internal communication | Fully | | | | | | | | Regular communications from Chief Executive. Quarterly staff briefings from Assistant | | |
| | | | | | Programme Boards in place to oversee key corporate projects and | Fully | | | | | | | | Directors. External support secured for key corporate projects including Growth Deal and IT | | |
| | | | | | ensure resources are allocated as required. CDC Extended Leadership Team (ELT) Meetings established to oversee | Fully | | | | | | | | Transformation Programme. | | |
| L03 - | CDC Local Plan - Failure | Poor planning decisions leading to | | | and provide assurance on key organisational matters including Local Development Scheme (LDS) is actively managed and reviewed, | | | | | | | | | Regular review meetings on progress and critical path review. Regular Corporate Director | The Local Development Scheme (LDS) was last updated in September 2021. It | Risk reviewed |
| | to ensure sound, up to date local plan remains | inappropriate growth in inappropriate place. | | | built into Service Plan, and integral to staff appraisals of all those significantly involved in Plan preparation and review | | | | | | | | | and Lead Member briefings. LDS updated as required with programme management approach adopted to ensure progress against plan. | includes programmes for the Oxfordshire Plan 2050, a Local Plan Review, the Banbury Canalside Supplementary Planning Document and work on a Community | 15/08/2022 - Risk owner and comments updated |
| | in place for Cherwell resulting in poor | | | | | | | | | | | | | | Infrastructure Levy (CIL). The Oxfordshire Local Planning Authorities agreed to stop work on the Oxon Plan in | |
| | planning decisions such as development in | Negative (or failure to optimise) economic, social, community and | | | Team capacity and capability kept under continual review with gaps and pressures identified and managed at the earliest opportunity. | Partially | | | | | | | | Regular Corporate Director and Lead Member briefings | August 2022. Local Plans for the City and Districts will now provide the framework for the long term planning of Oxfordshire. An issues consultation for the Cherwell | |
| | inappropriate locations, inability to demonstrate | environmental gain | | | | | Councillor | | | | | | | LDS updated as required with programme management approach adopted to ensure | Local Plan Review was completed on 14 Sept 2020. An Options consultation was undertaken from 29 September to 10 November 2021. A draft Local Plan is | |
| | an adequate supply of land for housing and | | 4 4 | 16 | | | Colin Clarke | Ian Boll | David Peckford | 3 | 4 | 12 | | progress against plan | scheduled to be presented to the Executive in November 2022. The programmes for work on the Canalside SPD and CIL are aligned to the Local Plan review | |
| | planning by appeal | Housing & Growth Deal Increased costs in planning appeals | | | | | | | | | | | | LDS timeline built into Directorate level objectives (e.g. via Service Plans) and | timetable and will be updated as work on the Plan progresses. | |
| | | Reputational damage with investor | | | On-going review of planning appeal decisions to assess robustness | Partially | 4 | | | | | | | incorporated into SMART targets within staff appraisals. Authority Monitoring Reports continue to be prepared on a regular annual basis. | | |
| | | community of Cherwell as a good place to do business created by uncertainty/ lack of | | | and relevance of Local Plan policies | | | | | | | | | | | |
| | | policy clarity | | | | | | | | | | | | | | |

| ef | Name and Description of risk | Potential impact | risl | nt (gross) level ontrols) | Controls | Control assessment | Lead Member | Risk owner | Risk manager | Residual ri | sk level (afte controls) Pvl | | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|--------|---|--|-------------|---------------------------------|--|---|--------------|------------|--------------|-------------|---------------------------------|--------|-----------------------|---|---|---|
| 022/23 | | | Probability | Impact | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| | Business Continuity - Failure to ensure that critical services can be maintained in the event of a short or long term | inability to deliver critical services to customers/residents | | | Business continuity strategy, statement of intent and framework in place and all arrangements overseen by a Business Continuity Steering Group | Fully | | | | | | | | | continue to be provided throughout the lockdown periods. Remote working enables most teams to work effectively from home and sustain services in the | Risk Reviewed 04/08/2022 - Risk description, controls, owner, mitigating actions and comments |
| | incident impacting on the delivery of the | Financial loss/increased costs | | | Services prioritised and ICT recovery plans reflect those priorities and the requirements of critical services | Fully | | | | | | | | Cross-council BC Steering Group meets regularly to identify BC improvements needed | required to ensure this is relfected in the policy framework. A document repository and management system is under development for key business continuity plans. | |
| | Council's operations | Loss of important data | 4 | 4 16 | ICT disaster recovery arrangements in place with data centre and cloud services reducing likelihood of ICT loss and data loss | Fully | Councillor | Ian Boll | Richard Webb | 3 | 4 | 12 | ↔ | ICT transition to data centre and cloud services has reduced likelihood of ICT loss and data loss | Teams asked to update BIAs for September in advance of a complete review of Business Continuity Plans. | |
| | | Inability to recover sufficiently to restore non-critical services before they become critical | | | Incident management team identified in Business Continuity Framework | Fully | Eddie Reeves | | | | • | | | Corporate ownership and governance revised as a result of separation of OCC and CDC | | |
| | | Loss of reputation | | | All services undertake annual business impact assessments and updates of business continuity plans | Partially | | | | | | | | BC Impact assessments and BCPs to be updated and reviewed by OCC's Emergency Planning team | | |
| | | Reduced service delivery capacity in medium term due to recovery activity | | | All services maintain business continuity plans | Partially | | | | | | | | BC exercises to be arranged Updated incident management framework agreed August 2021 | | |

| Ref | Name and Description of risk | Potential impact | Inherent (gro risk level (no Control | | Controls | Control assessment | Lead Member | Risk owner | Risk manager | | isk level (aft controls) Pvi | | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|---------|--|--|--|--------|--|---|----------------------------|------------|--------------|-------------|---------------------------------|--------|-----------------------|---|---|---|
| 2022/23 | | | Probability Impact | Rating | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| L05 - | Emergency Planning (EP) - Failure to ensure that | Inability of council to respond effectively | | | Incident Management Framework in place and key contact lists updated monthly. | Fully | | | | | | | | Emergency plan contacts list being updated monthly and reissued to all duty managers periodically. Available on ELT Teams channel | The council is maintaining its duty director rota for any emergency incidents that might arise. A new incident Response Framework has been adopted and was | Risk Reviewed 04/08/2022 - Controls |
| | the local authority has plans in place to respond appropriately to a civil | Unnecessary hardship to residents and/or | | | Emergency Planning Lead Officer defined with responsibility to review, test and exercise plan and to establish, monitor and ensure all elements are covered. | Fully | | | | | | | | OCC Emergency Planning providing expert advice and support under a partnership arrangement which will continue post decoupling. | introduced to duty directors in the refresh of duty director training in late 2021/ early 22. Duty Directors have access to this framework on the Cherwell Resilience Direct pages. Duty director rota being revised to reflect decoupling arrangements | control assessment, risk owner, mitigating actions and comments |
| | emergency fulfilling its duty as a category one | Risk to human welfare and the environment | | | Expert advice and support provided by Oxfordshire County Council's Emergency Planning Team under partnership arrangements. | Fully | | | | | | | | Supporting officers for incident response identified in the emergency plan and wallet guide but requires refresh following separation. | and consequential staffing changes. | updated |
| | responder | Legal challenge | 4 4 | | Council Duty Directors attend training relating to role prior to joining duty director rota and have refresh training annually | Fully | Councillor Eddie Reeves | Ian Boll | Richard Webb | 3 | 4 | 12 | \leftrightarrow | Refreshed incident management plan agreed and implemented. | | |
| | | Potential financial loss through compensation claims | | | Multi agency emergency exercises conducted to ensure readiness | Partially | | | | | | | | Training provided for all Duty Directors in late 2021 and early 2022. All senior managers who provide the Duty Director rota have opportunity attend multi-agency exercises and duty manager training with OCC senior managers. | | |
| | | Ineffective Cat 1 partnership relationships | | | Active participation in Local Resilience Forum (LRF) activities | Fully | | | | | | | | On-call rota being maintained and to be updated to reflect recent staffing changes | | |
| | | Reputational damage | | | | | | | | | | | | Authority continues to be represented at the Local Resilience Forum | | |
| L06- | Safeguarding the Vulnerable – Operational and partnership actions- Failure to work effectively with partners | Increased harm and distress caused to vulnerable individuals and their families. | | | Community Safety Partnership monitors risks and oversees the actions needed to reduce risks of exploitation | Partially | | | | | | | | Engagement with CE workstream following the Jacob CSPR to identify improvements to local arrangements. | | Risk reviewed 04/08/2022 - No changes |
| | to identify and protect vulnerable people in the district and disrupt exploitation leaving | Council subject to external reviews | | | Engagement with Joint Agency Tasking and Co-ordinating Group (JATAC) and Cherwell Operations Group to share information and plan actions on known risks and vulnerable people with partners. | Fully | | | | | | | | Implement local changes to the child exploitation system to address findings in the Jacob CSPR. | | ' |
| | vulnerable people at risk or subject to exploitation. | Criminal investigations potentially compromised | 4 4 | 16 | Representation at county Child Exploitation sub-group of the Safeguarding Children Board, the countywide Modern Slavery Partnership and Safer Oxfordshire Partnership. | Fully | Councillor Eddie Reeves | Ian Boll | Richard Webb | 3 | 4 | 12 | \leftrightarrow | CSP to adopt improved oversight of the local arrangements to ensure these are effective. | | |
| | | Potential financial liability if council deemed to be negligent. | | | Representation at the Children Missing and Exploited Network meetings for north Oxfordshire. | Fully | | | | | | | | Community based exploitation disruption models to be developed and implemented. | | |
| | | Reputational damage to the council. | | | Engagement at an operational and tactical level with relevant externa agencies and networks to deliver community based disruption and preventative actions. | Partially | | | | | | | | Continue to engage with partnership arrangements in place to identify risks. | | |
| | | | | | Arrangements in place to ensure local framework of partnership meetings are effective and robustly identify and tackle risks. | Partially | | | | | | | | | | |

| Ref | Name and Description of risk | Potential impact | risi | nt (gross) (level ontrols) | Controls | Control assessmen | t Lead Member | Risk owner | Risk manager | | risk level (aft controls) Pvi | | Direct'n of travel | | Comments | Last updated |
|---------|--|---|-------------|----------------------------------|--|---|------------------------|------------|--------------|-------------|----------------------------------|--------|-----------------------|---|---|---|
| 2022/23 | | | Probability | Impact | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| L07- | Health and safety Failure to ensure effective arrangements are in place for Nealth and Safety. | Unsafe services leading to fatality, service users or members of the public Criminal prosecution for failings Breach of legislation and potential for enforcement action. Financial impact (compensation or improvement actions) | 5 | 4 20 | Corporate H&S governace, arrangements and policies are regularly reviewed and updated by the Corporate H&S Team and monitored by the H&S Assurance Board. Directors and service leads are responsible for ensuring H&S arrangements are in policies with the responsible for ensuring H&S arrangements are in policies within their are personal billing states of the responsibility | Fully | Councillor R. Mould | Claire Cox | Martin Green | 3 | 4 | 12 | | As a resist of decoupling from OCC the strategic NRS lead is no longer in place but a corporate lead on Health and Safety matters. Post decoupling CLT will have monthly monitoring of NRS matters as a standing item at CL meetings. The corporate NRS register will be managed and monitored with a focus on the depots as our highest risk areas. Corporate NRS Auditing and Inspection programme on track. Reports issued to managers and actions tracked for completion. | recruit coporate lead following decoupling. | Ruk reviewed \$1/08/22. Lead member, residual score, mitigating actions and comments updated |
| | | | | | development programme. Training for operational risks may be oranisked by services. 1485 performance monitored by accident and incident reports and corporate 1485 adulting and inspection programme. 1485 information is disseminated via internal communications and updates to ELT and other relevant meetings. | Fully | - | | | | | | | | | |

| Ref | Name and Description of risk | Potential impact | risi | ent (gross) k level controls) | Controls | Control assessment | Lead Member | Risk owner | Risk manager | | isk level (after controls) PvI | | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|---------|---|--|-------------|-------------------------------------|---|---|-----------------------------|---------------|-----------------|-------------|-----------------------------------|--------|-----------------------|---|---|--------------|
| 2022/23 | | | Probability | Impact | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| L08- | Cyber Security - If there is insufficient security with regards to the data held and IT systems used | Financial loss / fine | | | File and data encryption on computer devices Managing access permissions and privileged users through AD and individual applications | Fully | | | | | | | | Cyber Security is mandatory e-learning for all staff to be completed annually and is part of new starters induction training. | Cyber security incidents are inevitable. The only way to manage this risk is to have effective controls and mitigations in place including audit and review. The controls and any further controls will not reduce the potential impact should the risk occur e.g., if we | |
| | by the councils and insufficient protection against malicious attacks | Prosecution – penalties imposed | | | Schedule of regular security patching | Fully | | | | | | | | Members given presentations and cyber training with the Police Cyber Security Advisor. | were subject to a ransomware attack the effect on the council could be catastrophic. We do have controls in place to prevent this happening and plans to deal with and recover from such an incident should it occur. | |
| | on council's systems then there is a risk of: a data breach, a loss of service, cyber- ransom. | Individuals could be placed at risk of harm | | | Vulnerability scanning | Fully | | | | | | | | The Regional Police Cyber Security Advisor have given a series of all-Council staff awareness sessions. | The controls in place have reduced the probability from 'probable' to 'possible', we don't believe that this is reduced further to the point of it being 'unlikely' as it is possible, we could be subjected to either a cyber incident or data breach within the Council. | |
| | | Reduced capability to deliver customer facing services | | | Malware protection and detection | Fully | | | | | | | | Microsoft Multi-Factor Authentication is embedded to authenticate users providing an enhanced level of cyber security. | The National Cyber Security Centre (NCSC) advise an increased risk of cyber-attack | |
| | | Unlawful disclosure of sensitive information | | | Effective information management and security training and awareness programme for staff | Fully | | | | | | | | Timplemented an intrusion prevention and detection system which is monitored, and regular actions are implemented from the resulting reports. | due to escalating tensions in Eastern Europe. The overall risk score remains the same. | |
| | | Inability to share services or work with partners | | | Password and Multi Factor Authentication security controls in place | Fully | | | | | | | | Cyber Security advice and guidance regularly highlighted to all staff. | | |
| | | Loss of reputation | 4 | 5 20 | Robust information and data related incident management procedures in place | Fully | Councillor Richard Mould | Stephen Hinds | David Spilsbury | 3 | 5 | 15 | \leftrightarrow | External Health Check undertaken each year and Cabinet Office PSN compliance reviewed and certified each year to ensure the infrastructure is secure to connect to the PSN. | A recent Audit of the Cyber function (CDC and OCC jointly) rated the that the system of control is being mantained (Amber) it should be noted that two elements of the Audit were red rated, and these were regarding procedural documentation which since have been resolved. | s |
| | | | | | Appropriate robust contractual arrangements in place with all third parties that supply systems or data processing services | Fully | | | | | | | | Internal Audit completed cyber audits with no major issues or significant risks identified. | | |
| | | | | | Appropriate plans in place to ensure ongoing PSN compliance | Fully | | | | | | | | Joint OCC/CDC Cyber Security Officer in place - this is likely to continue after decoupling under SLA. | | |
| | | | | | Adequate preventative measures in place to mitigate insider threat, including physical and system security | Fully | | | | | | | | Additional IT security advice provided for all staff during the Covid-19 working at home period including online coronavirus related scams. | | |
| | | | | | Insider threat mitigated through recruitment and line management processes | Fully | | | | | | | | Cyber Security Manager has reviewed advice and provided assurance on our compliance. All staff reminded to be vigilant to unexpected emails due to the heightened risk of cyber attack due to escalating tensions in Eastern Europe. | | |
| | | Increased threat to security due to most staff working from home | | | A complete restructure and update of the technical approach for the infrastructure has resulted in a move to a zero trust model. | Fully | | | | | | | | union vol. to Comming (EIISINIS III LOXEII EUrope. | | |
| | | | | | Advice received from NCSC on specific activity alerts, the increased threat of globalised ransomware and malware attacks. | Fully | | | | | | | | | | |

| Ref | Name and Description of risk | Potential impact | ris | nt (gross) (level ontrols) | Controls | Control assessment | Lead Member | Risk owner | Risk manager | Residual | risk level (aftr controls) Pvi | | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|---------|---|--|--------------|----------------------------------|--|---|----------------------------|---------------|---------------|-------------|-----------------------------------|--------|-----------------------|--|---|--|
| 2022/23 | | | Prob ability | Impact | ve de la company | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| L09- | Safeguarding the vulnerable - Internal procedures - Failure to | Increased harm and distress caused to vulnerable individuals and their families | | | Safeguarding lead in place and clear lines of responsibility established | d Fully | | | | | | | | Monitoring of implementation of corporate policies and procedures to ensure fully embedded | protect the vulnerable from externally focussed operational activities (now proposed new L20 Safeguarding the Vulnerable – Operational and partnership | Risk Reviewed 12/08/2022 - No changes |
| | follow our internal policies and procedures | Council could face criminal prosecution | | | Safeguarding Policy and procedures in place | Fully | | | | | | | | Ensure web pages remain up to date | actions- | |
| | in relation to safeguarding vulnerable adults and children or raising concerns about | Criminal investigations potentially compromised | | | Information on the intranet on how to escalate a concern | Fully | | | | | | | | Annual refresher and new training programmes including training for new members | | |
| | their welfare. | Potential financial liability if council deemed to be negligent | 4 | 4 1 | Mandatory training and awareness raising sessions are now in place for all staff. | Fully | Councillor Eddie Reeves | Yvonne Rees | Nicola Riley | 2 | 4 | 8 | \leftrightarrow | Attendance at safeguarding boards and participation in learning events | | |
| | | Reputational damage to the council | | | Safer recruitment practices and DBS checks for staff with direct contac | t Fully | Eddle Reeves | | | | | | | Continue to attend safeguarding board sub groups as necessary to maintain high levels of awareness within the system and compliance with latest practice | | |
| | | | | | Data sharing agreement with other partners | Fully | | | | | | | | | | |
| | | | | | Attendance at Children and Young People Partnership Board (CYPPB) | | | | | | | | | Regular internal cross departmental meetings to discuss safeguarding practice | | |
| | | | | | Annual Section 11 return compiled and submitted as required by legislation. | Fully | | | | | | | | Action plan acted upon and shared with Overview and scrutiny committee once a year Corporate monitoring of all referrals | | |
| L10- | owned companies and delivery of planned financial and other objectives - failure of council owned companies to achieve | Unclear governance leading to lack of clarity and oversight in terms of financial and business outcomes | | | Annual business planning in place for all companies to include understanding of the like between convolectives being delivered and financial impact for the council. A regular Shareholder Representative meeting takes place, a Shareholder Laison Meeting including the S.151 Office and Monitoring Officer takes place on aquaterity basis and a Shareholder Committee meeting on a quarterly basis. | | | | | | | | | A Shakeholder Representative has been appointed following the decoupling from OCC, the Shakeholder Representative is a former Chief Executive, regular governance arrangements are in place. | A formal governance review is being undertaken by the Shareholder Representative and the Monitoring officer following the decoupling from OCC as part of the overall Transition Plan. A regular monthly report to the Corporate Leadership Team will be established from September 2022. | Risk reviewed 28/07//2022 - Controls, risk owner, manager, mitigating actions and comments updated |
| | their intended outcomes or fail to meet financial objectives | Failure of council owned companies to achieve their intended outcomes or fail to meet financial objectives | 3 | 4 1 | Financial planning for the companies undertaken that will then be included within our own Medium term financial plan | Fully | Councillor Adam Nell | Stephen Hinds | Nathan Elvery | 2 | 3 | 6 | \leftrightarrow | Resilience and support being developed across business to support and enhance knowledge around council companies. | | |
| | | Lack of understanding at officer and member level about the different roles of responsibilities required when managing | | | Ensure strong corporate governance mechanisms are in place | Partially | | | | | | | | Skills and experience being enhanced to deliver and support development, challenge and oversight. | | |
| | | council owned companies Potential impact of local government re- organisation (Northamptonshire) on CSN | | | Sound monitoring in place of both business and financial aspects of the companies and the impact on overall council performance | Fully | | | | | | | | Work with one company to ensure long term support arrangements are put in place. | | |
| | | (see Risk L17) | | | Training in place for those undertaking roles relating to the companies | s Partially | 1 | | | | | | | Ongoing shareholder meetings key to understanding impact of Northamptonshire reorganisation | | |

| Ref | Name and Description of risk | Potential impact | risk | nt (gross) level ontrols) | Controls | Control assessment | Lead Member | Risk owner | Risk manager | | isk level (afte controls) PvI | rexisting | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|---------|---|--|-------------|---------------------------------|--|---|--------------------------|---------------|--------------|-------------|----------------------------------|-----------|-----------------------|--|----------|---|
| 2022/23 | | | Probability | Impact | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| 111- | of third-party suppliers and contractors | The financial failure of a third party supplier and contractors results in the inability or reduced ability to deliver a service to sustomers or provide goods needed. A reduced supply market could also result in increased costs due the council's' loss of competitive advantage. Reduced resilience and business | 3 | 4 12 | Insure contract management in place review and anticipate probler within key service suppliers and partners Business continuity planning arrangements in place in regards to key suppliers. Firsturing this proactive review and monitoring is in place for key suppliers to ensure we are able to anticipate any potential service failures Intelligence unit set up procurement Hub to monitor supplier and | | Councillor Tony Illot | Stephen Hinds | Simon Moody | 3 | 4 | 12 | ↔ | Service areas to hold meetings a required with suppliers to review higher risk areas and ensure risks are being managed. Reminders to be sent to all who have Procurement/Contract Management responsibility to regularly meet with key suppliers and partners to gain early understanding of the effects of COVID-19 lockdown, have on supply. The Procurement Team is now providing ELT members and identified Contract Managers a monthly update of all suppliers with spend above ETS cl/w a credit risk rating score to enable contract amages to manage any identified risk, with support from the Procurement Team. Furthermore, as a result of Covid-19 the likelihood of this risk is deemed to have increased and thus they procurement and mance team only hold a weekly joint meeting to consider funding solutions to support At Risk Suppliers in accordance with the national guidance not be PNAVIZO. Business continuity plans in place | | Risk reviewed 28/07/2022 - Risk manager updated |
| | | ontinuity Increased complaints and/or customer dissatisfaction Increased costs and/or financial exposure to the Council due to having to cover costs or provide service due to failure of third party supplier of contractor | | | intelligence unit set up procurement ruo to individuo supplier and contractor maker. Analysis of third party spend undertaken to identify and risk assess key suppliers/contractors | Fully | | | | | | | | оконтесто хомином у риво и риво. | | |

| Ref | Name and Description of risk | Potential impact | risi | nt (gross) (level ontrols) | Controls | Control assessment | Lead Member | Risk owner | Risk manager | Residual | risk level (afti controls) Pvi | | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|---------|------------------------------|---|-------------|----------------------------------|--|---|--------------------------|-------------|---------------|-------------|-----------------------------------|--------|-----------------------|--|--|--|
| 2022/23 | | | Probability | Impact | | Fully effective Partially effective Not effective | | | | Probability | Impact | Rating | | | | |
| 112- | | Threat to service delivery and performance if good management practices and controls are not athered to. Risk of ultravires activity or lack of legal compliance. Risk of fraud or corruption Risk to financial sustainability if lack of governance results in poor investment decisions or buderiary control. Risk to financial sustainability if lack of governance results in poor investment decisions or buderiary control. Risk to financial sustainability if lack of governance results in poor investment of governance results in poor investment of move control in poor investment of move control in the properties of the council in the properties of the council in | 4 | 4 16 | Clear and robust control frame work including: constitution, scheme of delegation, ethical walls policy etc. Clear accountability and resource for corporate governance (including the shareholder role). Integrated budget, performance and risk reporting framework. Corporate programme office and project management framework. Includes project and programme governance. Internal audit programme aligned to leadenship risk register. Training and development resource targeted to address priority issues; examples include GDPR, safeguarding etc. HR policy framework. Annual governance statement process undertaken for 2021/22 connects more fully and earlier with ELT and CLT. Annual Review of the Constitution will take place each Autumn led by the Overview & Scrutiny Committee and approved by Full Council | Fully Fully Partially Partially Partially Partially Fully | Councillor Barry Wood | Yvonne Rees | Shahin Ismail | 3 | 3 | 9 | | Standing letter at senior officer meetings – regular review of risk and control measures – through CLT and DLTs. Leadership programme identifying Programme and Project Management is being developed and rolled out to ELT during 2022/23. The Monitoring Officer is a member of full member of CLT. The Annual Governance Statement was produced and has been published. The Corporate Governance Assurance Group continues to map governance processes to ensure visibility and to refresh them. | Risk is currently under complete review. A fundamental review of organisational risk and risk policy is ongoing. | Risk reviewed 19/08/2022 - 19/08/2022 - 20 Controls, mitigating actions and comments updated |

| Ref | Name and Description of risk | Potential impact | Inherent (gross) risk level (no Controls) | | risk level Controls | | Lead Member | Risk owner | wner Risk manager | | Residual risk level (after exist controls) PvI | | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|---------|--|--|---|------------------|---|---|--------------------------|-------------|-------------------|--------------|---|--------|-----------------------|--|---|--|
| 2022/23 | | | Prob ability | Impact Rating | | Fully effective Partially effective Not effective | | | | Prob ability | Impact | Rating | | | | |
| L13- | Oxfordshire Housing and Growth Deal - (contract with HMG) | Failure to meet its obligations as a partner within the Growth Deal could see Cherwell as a factor in Government holding back some or all of its funding and/or cease to extend the arrangement beyond 2023. | ell o | | Established programme structure and partnership ethos to support effective programme delivery. | Fully | ly, when plemented (not | | Robert Jolley | | | | | | the workstreams are contributing to the overall programme. com Risk 16/0 | Risk reviewed and comments updated by Risk manager 16/08/2022. Risk owner updated. |
| | | Failure to replace Programme Management Officer could adversely affect delivery and stability of the overall Cherwell programme. | | | Put suitable arrangements in place to deliver the Project Management function. | Fully, when implemented (not implemented yet). | | | | | | | | Meetings to take place with key colleagues to implement suitable arrangements to deliver the Project Management function. | | |
| | | Infrastructure milestone delivery late (for infrastructure linked to accelerated | | | Engagement with housing developers to understand their commercial | Partially | | | | | | 12 | | Work stream plans of work (work stream brief, schedule, RAID log) . Structured engagement with developers to better understand their needs. | | |
| | | Delivery of Infrastructure projects fail to accelerate housing delivery as commercial pressures impact house builders | 4 | 5 20 | constraints. Identify potential "top up" schemes to supplement GD affordable housing scheme. | Fully | Councillor Barry Wood | Ian Boll | | 4 | 3 | | | Structured engagement with developers to better understand their needs. Appropriate escalation of issues to agree programme flexibilities where required. | | |
| | | Delivery of affordable houses below programme targets as GD contributions insufficient to attract sufficient builders/ registered providers | | | Utilise effective Programme controls to facilitate prompt e-scalation of issues to enable appropriate decision making and delivery timescale review. | Fully | | | | | | | | Improved collaboration working with partners. | | |
| | | Oxfordshire Plan delivered late | | | Develop Year 5 (final year) Plans of Work to detail the expected delivery by CDC for Year 5 of the Growth Deal Programme; building on the experiences and knowledge gained during previous years. | Partially | | | | | | | | Ongoing work with partners to realistically reflect deliverable schemes within programme time frame. | | |
| L14- | Workforce Strategy | Limit our ability to recruit, retain and develop staff | | | Analysis of workforce data and on-going monitoring of issues. | Partially | | | | | | | | Development of relevant workforce plans. | There are a number of emerging issues in terms of recruitment and retention | Risk reviewed |
| | The lack of effective workforce strategies could impact on our | Impact on our ability to deliver high quality services | | | Key staff in post to address risks (e.g. strategic HR business partners) | Fully | | | | | | | | Development of new L&D strategy, including apprenticeships. | within the local government workforce especially at entry level roles where competition with the private sector is feror and in senior management roles where there tends to be an ageing workforce. Hit is working with areas experiencing recruitment and retention difficulties. | 15/08/2022 - No changes |
| | ability to deliver Council priorities and services. | Overreliance on temporary staff | | | Weekly Vacancy Management process in place | Fully | | | | | | 12 | ↔ | Development of specific recruitment and retention strategies. It is planned for CDC to develop a framework that suits the needs of all services ensuring that the Council has access to a much wider pool of staffing agencies at competitive rates. | | |
| | | | 3 | 4 12 | | | Councillor R. Mould | Yvonne Rees | Claire Cox | 3 | 4 | | | | | |
| | | | | | | | | | 1 | | | | | There are indications that specific service areas are beginning to experience recruitment difficulties for professional roles. HR is working with the relevant directors to consider alternative resourcing methods. | | |
| | | Additional training and development costs | | | Ongoing service redesign will set out long term service requirements | Partially | | | | | | | | The new IT system has been implemented to improve our workforce data and continues to be develop to improve our ability to interrogate and access key data (ongoing) in order to inform workforce strategies. | | |

| Ref | Name and Description of risk | Potential impact | Inherent (gross) risk level (no Controls) | | risk level | | Controls | Control assessment | Lead Member | Risk owner | Risk manager | Residual risk level (after exis controls) PvI | | | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|---------|---|---|---|--------|--|---|--------------------------|--------------------|--------------|--------------|--------------|--|--|--|---|---|----------|--------------|
| 2022/23 | | | Probability Impact | Rating | | Fully effective Partially effective Not effective | | | | Prob ability | Impact | Rating | | | | | | |
| | Customers Significant spread of the Covid-19 virus results in potential impacts in terms of customers and communities. Including community resilience, ability to access services, consequences of prolonged social distancing or isolation, economic impacts to business including but | Possible reductions in frontline service delivery, events, meetings and customer contact. Economic hardship impacting local business and potentially the local workforce. Impact on vulnerable residents who may find it harder to access services. Increased demand on both frontline and enabling services. Prolonged risk of social isolation and the mental and physical consequence thereof. | 5 4 | 20 | Business Continuity Plans have been reviewed and tested to ensure the onegoin delivery of priority services. Remote (home based) working in place, to facilitate self solation and limit impact on service delivery. Communications stepped use, to support remote working, reinforce and control pladeliments and set out the current organisational response. Regular updates from Director of Public health, thated internally and externally. Pattern by communications reinhanced and regular conversations convened. | Fully Fully | Councillor Barry Wood | Yvonne Rees | Richard Webb | 2 | 3 | 6 | | | health system through the Oxfordshire System and Cherwell are involved with these groups to understand any increase in risk. Risk currently low due to prevalent strain of Covid-19 not having serious health impacts in most people. | Bisk reviewed 0/108/2021 Bisk owner, manager, residual socre, mitigating actions and comments updated | | |

| Ref | Name and Description of risk | Potential impact | Inherent (gross) risk level (no Controls) | | ı | Controls | Control assessment | Lead Member | Risk owner | Risk manager | | isk level (afte controls) PvI | | Direct'n of travel | Mitigating actions (to address control issues) | Comments | Last updated |
|---------|--|---|---|--------|--------|--|---|--------------------------|-------------|---------------|--------------|----------------------------------|--------|-----------------------|--|---|--|
| 2022/23 | | | Prob ability | Impact | Rating | | Fully effective Partially effective Not effective | | | | Prob ability | Impact | Rating | | | | |
| L16- | Covid-19 Business Continuity Significant staff absence due to the Covid-19 virus results in potential | Possible reductions in frontline service delivery, events, meetings and customer contact. | | | | Business Continuity Plans in place. | Fully | | | | 3 | 3 | 9 | \leftrightarrow | Council and partnership business continuity and emergency planning arrangements suspended to reflect current low Covid-19 impacts but remain in place for rapid implementation if required. IT remote working arrangements are sustainable. Monitoring for risk escalation only. | The nature of the risk is such that national public health guidelines will determine the councils' response. Staff absences due to Covid-19 are low. Agile working and flexibility to continue. Hybrid meetings are tested and operational. | Risk reviewed 04/08/2022 Mitigating actions and comments updated |
| | impacts on frontline service delivery and the ability to run the councils' business on a day to day basis. | Potential confusion amongst staff with regards to how to plan and respond to reduced service availability, professional support and maintain business as usual. | 3 | 4 | 12 | Guidance supports managers to enable agile working and is updated in response to changing conditions. | Partially | Councillor Barry Wood | Ian Boll | Richard Webb | | | | | | | |
| | | Requirement to reprioritise service delivery. Requirement to offer mutual aid to partner organisations. | 1 | | | Remote working capability across all relevant council teams. | Fully | | | | | | | | | | |
| | | Potential impact in the medium to long term resilience of staff may result in wider wellbeing issues. | | | | Regular updates from Director of Public Health, shared internally and externally. | rnally and Fully | | | | | | | | | | |
| L17- | challenges associated with adverse impact on customers, our workforce and the | Long term response to the current covid-19 pandemic | | | | Local plans have been revised in line with the national winter plan and revised contain strategy. Most legal restrictions now removed. CDC fully participates in cross county partnerships to plan for the post- pandemic period. | Partially | | | | | | | | Governance programme reviewed, shared and implemented. | available. The individual elements in L17 are now covered within the existing risks of L01, L11, | 15/08/2022 - Risk Manager and comments updated |
| | budget. | Requirement to review service delivery | | | | New Council business and budget plans reflect financial, service and community impact. | Partially | Councillor | Yvonne Rees | | | | | | Programme support arrangements continue in place and joint Recovery and Renewal Framework due to review at Cabinet in March, 2022. | L14, L15 and L16. This risk is now being transitioned into a current economic climate risk from August 2022 relating to inflation and the cost of living crisis being encountered by the Council, its residents, partners and businesses. A briefing to Scrutiny around the work the Council is undertaking is being taken in September 2022, including detail | |
| | | Budget implications | 4 | 1 4 | 16 | | | Barry Wood | | Stephen Hinds | 3 | 3 | 9 | \leftrightarrow | | on areas including Housing. Grants and Support and Health. These elements will form the new risk and foramlly dose 117. The new risk will have an inherent Risk Rating of 15, with a residual risk register of 12. | |
| L18- | | Without an effective transition plan, relevant advice, capacity and a partnership approach to the withdrawal from the formal relationship there is a risk that the of service disruption and additional financial implications for either authority. | | | | Cherwell DC have employed an experienced former Chief Executive who has extensive experience in partnership working, the decoupling and creation of partnerships as the Chief Operating Officer to oversee the decoupling transition plan. | Full | | | | | | | | The transitional plan is adaptable to ensure recommendations can be made to the JSS&P Committee in a timely and effective manner. Raks are managed across the various governance arrangements and monitored by the JSS&P Committee. A decoupling implementation plans in place for CDC to effectively and efficiently manage the transitional arrangements and risks. An update has been reported to the Overview & Scutiny Committee. | Transition plan has identified 24 service review are to be recommended to the ISSBF Committee during the period March 2022 to July 2022. A detailed CDC Implementation plan is in place a monitored on a regular basis via a sub-group of the Corporate Leadership Team - Decoupling Programme Board. | Risk reviewed 28/07/2022- Controls, mitigating actions and comments updated |
| | Cherwell and Oxfordshire results in increased costs or service delivery impacts.® | Uncertainty and change can also impact upon staffing and performance. | | | | Legal, governance and employment advice for both parties in place and a transitional plan is under development. Separate statutory officer arrangements have been established. | Full Full | Clir Barry Wood | Yvonne Rees | | | | | | | | |
| | | | 5 | 4 | 20 | Governance arrangements have been established including a Joint Decoupling Delivery Group (DDG), Joint Officer Transition Working Group (DTWG) and Joint Shared Services & Personnel Committee (JSS&P Committee) Parties Continue (Dalborate within a transitional framework and may seek to continue collaboration in some areas under different operating or service delivery models. Additional programme /project resources to be sought to oversee and | Full | | | Nathan Elvery | 2 | 5 | 10 | ↔ | | | |
| | | | | | | implement transition. Communications and engagement with affective staff is in place. Transitional Plan is based on 3 x Phase over 3 x meetings with the JSSRP Committee and supporting officer governance arrangements. | Full | | | | | | | | | | |

L03 - Local Plan Risk

The latest Local Development Scheme is that approved by the Executive in September 2021. It includes the programmes for the Oxfordshire Plan 2050, a Local Plan Review, the Banbury Canalside Supplementary Planning Document and work on a Community Infrastructure Level (CIL).

Oxfordshire Plan 2050

The Oxfordshire Local Planning Authorities agreed to stop work on the Oxon Plan in August 2022. Local Plans for the City and Districts will now provide the framework for the long term planning of Oxfordshire.

Local Plan Review

An issues consultation was undertaken in 2020. Consultation on an Options Paper was undertaken from 29 September to 10 November 2021. The lastest timetable for the continuing work on the Cherwell Local Plan Review is as follows:

- Consultation on draft Plan (Regulation 18): November / December 2022
- Consultation on Proposed Submission Plan (Regulation 19): June/July 2023
- Submission for Examination (Regulation 22): November 2023

Banbury Canalside Supplementary Planning Document

The timetable for the Banbury Canalside SPD as set out in the Local Development Scheme follows that for the review of the Local Plan. It presently requires:

- preparation and engagement: May 2023 (onwards)
- formal consultation: February-March 2024
- adoption: May 2024

This timetable will need to be adjusted to follow that for the Local Plan.

Community Infrastructure Levy (CIL)

The timetable for CIL as set out in the Local Development Scheme is aligned to Local Plan preparation (unless national policy changes). It requires:

- evidence gathering and engagement: June-July 2022
- preparation of draft charging schedule: July-December 2022
- consultation on charging schedule January-February 2023
- potential (if approved) submission of charging schedule: May 2023

This timetable will need to be adjusted to accord with that for the Local Plan.

Community Infrastructure Levy (CIL)

The timetable for CIL as set out in the Local Development Scheme is aligned to Local Plan preparation (unless national policy changes). It requires:

- evidence gathering and engagement: June-July 2022
- preparation of draft charging schedule: July-December 2022
- consultation on charging schedule January-February 2023
- potential (if approved) submission of charging schedule: May 2023